

Rock Island Technology Solutions Privacy Statement

Updated November 1, 2005

Rock Island Technology Solutions is committed to protecting your privacy. This Rock Island Technology Solutions Privacy Statement applies to Rock Island Technology Solutions family of Web sites and governs data collection and usage at all Rock Island Technology Solutions sites and services

Collection of your Personal Information

At some sites, Rock Island Technology Solutions collects personal information, such as your e-mail address, name, home or work address or telephone number. For billing purposes we may collect additional personal information, including your credit card number, bank account number, bank routing number and billing address.

Use of your Personal Information

Rock Island Technology Solutions does not sell, rent or lease its customer lists to third parties.

Rock Island Technology Solutions may access and/or disclose your personal information if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Rock Island Technology Solutions; (b) protect and defend the rights or property of Rock Island Technology Solutions, including its Rock Island Technology Solutions family of Web sites; or (c) act under exigent circumstances to protect the personal safety of users of Rock Island Technology Solutions services or members of the public.

Rock Island Technology Solutions sends out periodic e-mails informing you of technical service issues, product surveys, new feature announcements and news about Rock Island Technology Solutions products and services. You will not be able to unsubscribe to these mailings, as they are considered a part of the service you have chosen. Rock Island Technology Solutions monthly newsletter is a free newsletter to any Rock Island customer or interested party; subscribers can opt-in or out at their convenience.

Security of your Personal Information

Rock Island Technology Solutions is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. For example, we store the personal information you provide on computer systems with limited access that are located in controlled facilities. When we transmit highly confidential information (such as a credit card number) over the Internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Use of Cookies

Rock Island Technology Solutions uses "cookies" to secure Web Email sessions and online support sessions. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, online services (such as Web Email and Online Support) will not function correctly or in some cases will not allow you to utilize that particular service.

Changes to this Statement

Rock Island Technology Solutions will occasionally update this Privacy Statement to reflect company and customer feedback. When Rock Island Technology Solutions posts changes to this Statement, you will see the word "updated" next to the Privacy Statement link on the support page of Rock Island Technology Solutions. If there are material changes to this Statement or in how Rock Island Technology Solutions will use your personal information, Rock Island Technology Solutions will prominently post such changes prior to implementing the change. Rock Island Technology Solutions encourages you to periodically review this Statement to be informed of how Rock Island Technology Solutions is protecting your information.

Contact Information

Rock Island Technology Solutions welcomes your comments regarding this Privacy Statement. If you believe that Rock Island Technology Solutions has not adhered to this Statement, please contact Rock Island Technology Solutions by telephone, e-mail, or postal mail.

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