

Rock Island Communications - Windows ME (Millennium Edition): Configuring Dial-up-Networking to dial Rock Island via a modem

1) Create a New Connection

- Double-click the **My Computer** icon (usually located in the upper left corner of your desktop screen)
- Click the **Dial-Up Networking** link on the left side of this window (if you do not see it there, then double-click into Control Panel and from there double-click into Dial-up-Networking)
- Double-click **Make New Connection**
- Enter **Rock Island** for the name of the computer you are dialing
- Click **Next >**
- Enter **378-7901** or **378-7902** for the telephone number
- Click **Next >**
- Click **Finish**
- This should put you back into the Dial-up-Networking window with a new Rock Island icon there.

2) Configure your New Connection

- Right click the **Rock Island** icon inside the Dial-Up Networking window
- Click **Properties**
- **Uncheck** the **Use area code and Dialing Properties** box
- Click the **Configure** button in the lower right
- Set the **Maximum speed** to **57600**
- Click **OK** at the bottom two times to get out of both windows and back to the Dial-up-Networking screen

3) Create a Shortcut on the Desktop

- Right click the **Rock Island** icon
- Click **Create Shortcut**
- A dialog box says you cannot create a shortcut here, but offers to create it on the desktop instead. Click **Yes**.
- Close the Dial-up-Networking window with the **X** in the upper right corner
- You will now have a **Shortcut to Rock Island** icon on your desktop. You will use this icon to dial into us each time you get on the internet.

4) Dialing Rock Island

- Double-click the **Shortcut to Rock Island** icon on the Desktop
- Enter your **username** (without the @rockisland.com part Example → johnsmith)
- Press the **TAB** key or click in the box below to place the typing cursor in the Password box
- Enter your **Password** (NOTE: Rock Island usernames and passwords are all LOWER CASE and contain NO SPACES. Make sure your Caps Lock key is off and that you type this information in EXACTLY as it appears on your account paperwork. If this information is not exact, you will not be able to connect with us. Try re-typing the information several times if you have problems getting in).
- Click **Connect**
- Your computer modem should dial out and connect to the Rock Island modem pool after a long distorted sound sequence that will eventually go silent. If the connection succeeds, a small icon will appear in the lower right hand corner near the clock (it will look like two small computer screens). To see information about your connection, double-click this icon. You will see a rectangular box come up titled Connected to Rock Island. You will see the connection rate, an elapsed timer, and the Disconnect button.

You are now connected to Rock Island and have access to the Internet. To utilize this connection you will need to open up other applications such as an Internet browser or email program. To send and receive email via Rock Island, you will also need to configure your particular email client program, such as Outlook Express, Eudora, or Netscape Mail. So, now that you are sure the connection works, you can disconnect and continue with any other Internet program setup that you wish to do at this time. The most common next step is email, so move onto the setup instructions particular for the program you are using.

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